

RICHLAND ROUNDUP

NEWS AND UPDATES FROM THE CITY OF RICHLAND



RICHLAND'S WINTER WONDERLAND

Join us for the 10th Annual Winter Wonderland, presented by HAPO Community Credit Union. This magical celebration promises to light up your holiday season with joy, laughter, and dazzling displays.



Visit John Dam Plaza any night starting December 5th for the music and light show from 5-9 p.m. through the new year. The stage, trees and park will be lit with thousands of dancing lights set to a soundtrack of your favorite holiday tunes. Other attractions in John Dam Plaza include the Richland Alphabet House Village, featuring replicas of several alphabet home floorplans. For more information, visit richlandparksandrec.com/winterwonderland.

SHOP LOCAL, SHOP SMALL

The City of Richland has a broad range of locally owned restaurants, retail, and entertainment options to make the holiday season merry and bright. Use Richland's Small Business Passport to find special deals for local restaurants, shops, and services.



Visit the virtual passport by going to richlandbusiness.com/passport.

DOWNTOWN LOOP PROJECT

Richland is reimagining its downtown streets! After years of planning the Downtown Loop will turn portions of George Washington Way and Jadwin Avenue into a one-way couplet; northbound on G-Way, southbound on Jadwin.



Key upgrades include:

- Barrier-separated, two-way bike lanes
- Wider sidewalks and improved pedestrian crossings
- On-street parking and better lighting
- Reduced speed limit for safer streets

Construction is expected to start in Spring 2026. An in-person community meeting was held in November 2025. Stay in the loop, visit TheDowntownLoop.com for updates, design visuals, and to sign up for email notifications. Stay tuned for a virtual meeting which will be held in early 2026 prior to construction.

CHRISTMAS TREE CURBSIDE COLLECTION

Christmas Collection Schedule

December 25 No Collection (Delayed by one day)

Christmas Tree Pickup

Undecorated trees will be collected from the curb during the first two weeks of January. Trees more than six feet tall need to be cut in half.

JANUARY				
M	T	W	T	F
			1	2
5	6	7	8	9
12	13	14	15	16
19	20	21	22	23
26	27	28	29	30

GREEN WASTE PICKUP REMINDER

Yard waste collection in the green cans will continue every week through the winter months, except when we are experiencing temperatures below freezing. Please check the City of Richland

Government Facebook page and/or the Solid Waste website at richlandwa.gov/solidwaste for information regarding delays or cancellations. Prohibited wastes in the green can still apply. No garbage, bagged green waste, pet waste, dirt, rock, concrete, metal, or treated wood.

LANDFILL HOURS

(CLOSED CITY-OBSERVED HOLIDAYS)

MON - SAT 8:00 A.M. TO 4:00 P.M.

CLOSED SUNDAYS.

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WINTER WEATHER INFORMATION

When weather forecasts indicate that snow or ice conditions are in the forecast, Richland street maintenance crews are mobilized to apply anti-icing chemicals to the arterials, collector streets (including school zones), and steep inclined streets. Depending on the type, accumulation, and recurrence of winter storm events, the streets supervisor will determine if and when other resources are deployed based on the priority system listed below:



Priority 1 - Main arterial streets

Priority 2 - Collector streets / school zones

Priority 3 - High priority steep streets

*Followed by remaining residential streets

Snow & ice control efforts are for vehicular traffic. Bike lanes and shoulders are used for snow storage and are not included in the priorities listed.

How To Stay Informed on Snow & Ice Control:

You can stay informed of City winter weather event updates, including status of snow plowing progress:

- Follow the City on Facebook @RichlandWA
- Visit our website at richlandwa.gov/snow
- Sign up for flash alerts (www.flashalert.net/signup) and subscribe to receive email notifications of facility closures or delays.

HELPING HANDS

Richland residents can help those in need with their utility bills by donating to the City's Helping Hands Fund. You can make a one-time donation, round-up your utility bill to the nearest dollar, or choose to donate a specific amount each billing cycle.



Helping Hands

For more information, visit richlandwa.gov/helpinghands, call 509-942-1104 (option 4), or email CustomerService@richlandwa.gov. You may opt-in, modify, or cancel at any time.

MYACCOUNT UPDATE

Change is essential to keep pace with today's technology, and the positive feedback from our customers confirms it. Our new utility billing portal, MyAccount, has been a great success!

Note: Follow these simple instructions if you wish to change your preferences for paperless option for your utility bill.

1. Login to your MyAccount
2. Select "View/Pay Bill" in the upper right-hand corner
3. Select "Enroll in Paperless", answer "Yes"

Update on MyAccount mobile app:

Our team is currently working on approving a mobile utility portal app, which is estimated to be completed in late 2025 on Android and Apple devices. Stay up to date on the app release by checking our Facebook @RichlandWA as well as richlandwa.gov.

Changes to credit/debit card fees in 2026:

In early 2026, the City will implement changes to its card processing fees. Historically, the City has covered these fees on behalf of customers; however, the growing number of credit and debit card transactions has significantly increased overall costs compared to payments made by check.

You can avoid the processing fee when you pay using your bank account (ACH) for online and autopay. Please contact Customer Service or login through richlandwa.gov/MyAccount for payment options.

HOLIDAY CLOSURES
CITY OF RICHLAND FACILITIES WILL BE CLOSED ON:

December 24 & 25, 2025
(Christmas Eve & Christmas Day)

January 1, 2026
(New Year's Day)